

# CROSSTOWN ARTS

Crosstown Arts is creating a new plant-focused restaurant, scheduled to open in mid-2018 in a new space in Crosstown Concourse and is looking to hire Counter Servers/Baristas. This will be an exciting journey with brand-new equipment, a great location, and plenty of support from co-workers and other staff in the organization. If you desire to work in an environment that always puts the staff first and allows them to provide phenomenal service to our guests in the unique context of serving creative food and exceptional drinks inside a contemporary arts organization, we want to hear from you! If you're interested in being a cooperative team player and have a passion for people and a commitment to excellent customer service, this cafe is right place for you.

## **Responsibilities:**

Operating point-of-sale system for all cafe orders, while preparing and serving espresso drinks and other coffee beverages

Delivering food from the kitchen to customers' tables, checking on customers' needs as food is delivered, and bussing tables in cafe and bar

## **Qualifications:**

Familiarity and experience with point-of-sale systems, collecting payments, ringing up orders, and making change

Ability to maintain a positive, enthusiastic attitude toward customers and co-workers at all times

Ability to consistently remain even-tempered and collected (especially when dealing with customers who may not be pleased with an order) with the clear understanding that unprofessional, unkind, or unfriendly interactions with the public or other staff members are not acceptable under any circumstances

Ability to communicate effectively and efficiently with customers while multitasking and managing multiple orders and work well under pressure with high-customer traffic

Ability to take initiative and work independently (with an eye for detail) while being flexible to changing work tasks easily

Ability to demonstrate a constant willingness to learn, take constructive criticism, and stay informed as the restaurant grows and establishes new systems of service specific to the unique context of being located inside an arts organization

Ability to maintain a high level of understanding and commitment to safety, health, and hygiene in the retail food production environment

Customer service experience with two professional references available upon request

If you are interested in applying for these positions, please contact Nicole Dorsey at [nicole@crosstownarts.org](mailto:nicole@crosstownarts.org).